



COMPANY PROFILE

COMPLETE OFFICE AUTOMATION & CCTV SPECIALISTS



About Us:



MFP Office Automation Group is a proudly South African team of entrepreneurs who have combined their skills, knowledge and expertise to drive the office automation service industry to the next level.

We are a leading supplier of Copiers, Printers, Telecommunications, Fibre Connectivity, CCTV and Battery Backup equipment to the business industry. It is our goal to provide businesses with world class and market leading equipment that will improve their overall productivity and workplace efficiency at a reduced cost, backed by exceptional after sales service.

While our Head Office is based in Cape Town, we have a national distribution network which allows us to provide our customers with the essential equipment they need wherever they are.

You have tried the rest, now put us to the test.





Vision:

We strive to be the leading supplier of Copiers, Printers, Telecommunications, CCTV and Battery Backup Equipment within the South African business market.



Mission:

To achieve this vision, we will provide our trusted and quality Information Technology solutions to ensure increased productivity and efficiency within South African businesses at a cost that is befitting to their budget.



Values:

Above all else, MFP Group values fast and efficient service. We strive to provide our customers with the ideal solutions to improve their overall productivity without the waiting time.





Installations



- No complicated installation manuals needed
- MFP Office Automation experienced engineers will be handling the whole installation as well as provide comprehensive training
- This means your equipment is ready to use as soon as its set up



Premium Service Level Agreement

- MFP Office Automation undertakes to maintain the leased equipment with clearly defined expectations from both parties
- Your equipment will be maintained by our professional and qualified engineers
- This agreement protects both parties to ensure that there is an understanding of the commitment from the lessee and MFP

As MFP Office Automation Group we have certain value-adds which we pride ourselves on and quite simply cannot be competed with, such as:

Proudly Awarded -

SA's Top Olivetti Copier Dealer 2023

SA's Best Olivetti Copier Service Team (8 Years)

Platinum Yeastar Telecommunications Dealer 2022

Platinum SLA -

4hr Guaranteed Response – No Service, No Pay

Spare Onsite Toners

Live InContact Monitoring

Remote IT Support

Automatic Loan Device

Electronic Board Cover

99% Customer Retention

Copiers & Printers:



Annually recognised as one of the top dealers in Africa and also rated as the **best service department** in Southern Africa.

2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023





MFP'S CLOUD & ONSITE PBX'S

ADVANCED FEATURES FOR SMARTER CONVERSATIONS

- Month to month PBX (Cloud)
- BYOD – Bring Your Own Device (wide range of IP phones supported)
- Work from home, work from the office or from the beach in Zanzibar
- FREE number porting
- FREE interbranch calls
- FREE mobile App (Android / IOS)
- FREE remote support
- No landline required – use your own internet

Yealink is a global brand that specializes in video conferencing, voice communications and collaboration solutions with best-in-class quality, innovative technology and user-friendly experience. As one of the best providers in more than 140 countries and regions, Yealink ranks No.1 in the global market share of SIP phone shipments



CCTV



One of the most cost effective ways to provide security in the workplace is with CCTV Security or Video Surveillance Systems. The highly advanced technology of modern security cameras allow businesses to lower cost and risk by protecting their assets with continuous and seamless monitoring of their facilities. These relatively inexpensive cameras have in the most part replaced expensive security guards while increasing the reliability and accountability to near 100% by providing real time remote video surveillance.

Here are seven reasons why CCTV systems are crucial and extremely necessary for businesses today:

- Reduce Cost and Risk
- Prevent and Deter Crime
- Keep Your Employees Honest and Productive
- Encourage Good Behavior
- Prevent Safety Incidents
- Assist Law Enforcement



Connectivity Offering

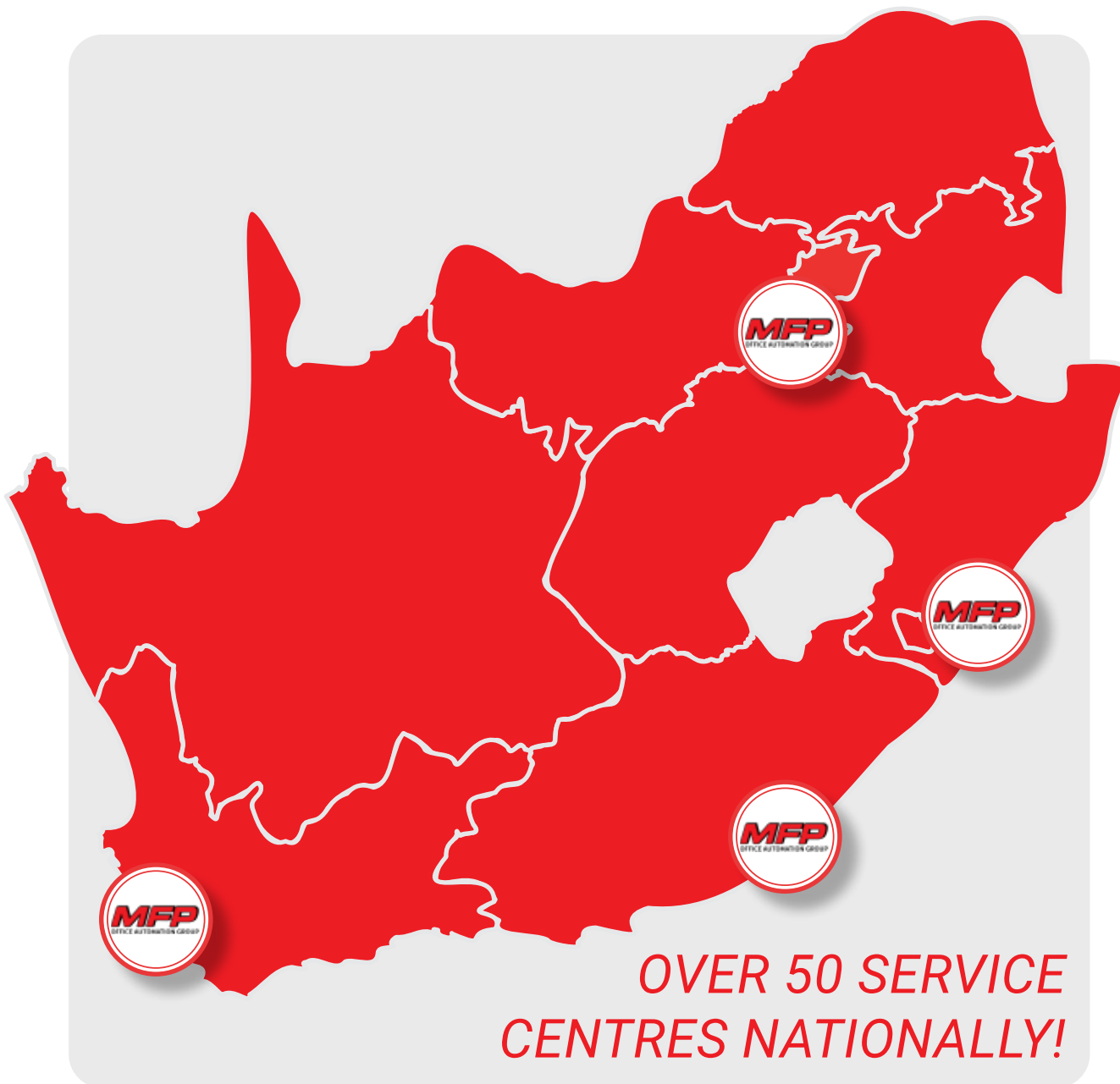


MFP Business fibre, VoIP and data solutions provide businesses with high performance and reliable internet connectivity. Future-proof your business with our Quality-of-Service business fibre solutions that provide high capacity, symmetrical upload and download speeds and low latency with options for redundancy available.





National Service Footprint



Consumables



At MFP we offer a wide range of consumables from various brands like HP, Canon, Lexmark and Samsung. We offer Original and if your office is on budget, we can give you choice with the compatible approved "generic" toner at a price that suits your budget and offer delivery to your door!

We also offer a wide range of quality paper with brands like Mondi that is well suited for your printer at competitive pricing. Call our Offices today to hear how we can help you save on your current paper and consumable costs.



Creating Raving Fans through Service Excellence.



YOU'VE TRIED THE REST, NOW PUT US TO THE TEST

WESTERN CAPE

Head Office:

Unit 12, Oro Three Park, Blaauwberg Industrial,
Milnerton, 7441

General: receptionwc@mfpgroup.co.za

Sales: sales@mfpgroup.co.za

Accounts: accounts@mfpgroup.co.za

Tel: 021 565 0565

KWAZULU NATAL

Distribution Centre:

Olivetti House, 2 Corobrik Road, Riverhorse Valley
Business Estate, Durban

General: info@mfpgroup.co.za

Sales: sales@mfpgroup.co.za

Accounts: accounts@mfpgroup.co.za

Tel: 031 555 0565

GAUTENG

Distribution Centre:

Three Seasons Office Park – Block A.
7 Spring Street, Rivonia, Sandton, 2191

General: receptiongp@mfpgroup.co.za

Sales: sales@mfpgroup.co.za

Accounts: accountsgp@mfpgroup.co.za

Tel: 010 555 0565

EASTERN CAPE

Distribution Centre:

11a, Stewart Drive, Baysville, East London

General: receptionec@mfpgroup.co.za

Sales: sales@mfpgroup.co.za

Accounts: accounts@mfpgroup.co.za

Tel: 043 555 0129

National Call Center:
0861 333 234

MFP OFFICE AUTOMATION GROUP
www.mfpgroup.co.za

