



# COMPANY PROFILE

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COMPLETE OFFICE AUTOMATION & CCTV SPECIALISTS



# About Us:



MFP Office Automation Group is a proudly South African team of entrepreneurs who have combined their skills, knowledge and expertise to drive the office automation service industry to the next level.

We are a leading supplier of Copiers, Printers, Telecommunications, Fibre Connectivity, CCTV and Battery Backup equipment to the business industry. It is our goal to provide businesses with world class and market leading equipment that will improve their overall productivity and workplace efficiency at a reduced cost, backed by exceptional after sales service.

While our Head Office is based in Cape Town, we have a national distribution network which allows us to provide our customers with the essential equipment they need wherever they are.

***You have tried the rest, now put us to the test.***





## Vision:

We strive to be the leading supplier of Copiers, Printers, Telecommunications, CCTV and Battery Backup Equipment within the South African business market.



## Mission:

To achieve this vision, we will provide our trusted and quality Information Technology solutions to ensure increased productivity and efficiency within South African businesses at a cost that is befitting to their budget.



## Values:

Above all else, MFP Group values fast and efficient service. We strive to provide our customers with the ideal solutions to improve their overall productivity without the waiting time.





## Installations

- No complicated installation manuals needed
- MFP Office Automation experienced engineers will be handling the whole installation as well as provide comprehensive training
- This means your equipment is ready to use as soon as its set up



## Premium Service Level Agreement

- MFP Office Automation undertakes to maintain the leased equipment with clearly defined expectations from both parties
- Your equipment will be maintained by our professional and qualified engineers
- This agreement protects both parties to ensure that there is an understanding of the commitment from the lessee and MFP

As MFP Office Automation Group we have certain value-adds which we pride ourselves on and quite simply cannot be competed with, such as:

### ***Proudly Awarded -***

SA's Top Olivetti Copier Dealer 2023, 2024 & 2025  
SA's Best Olivetti Copier Service Team (9 Years)  
Platinum Yeastar Telecommunications Dealer 2022, 2023, 2024, 2025

### ***Platinum SLA -***

4hr Guaranteed Response – No Service, No Pay  
Spare Onsite Toners  
Live InContact Monitoring  
Remote IT Support Automatic Loan Device  
Electronic Board Cover

### ***99% Customer Retention***

# Google

## Reviews ★★★★★

Gauteng	Western Cape	Eastern Cape	KwaZulu-Natal
4.8 / 5 (63 reviews) ★★★★★	4.9 / 5 (193 reviews) ★★★★★	4.9 / 5 (86 reviews) ★★★★★	4.9 / 5 (86 reviews) ★★★★★

★★★★★  
 "We have truly received the most seamless and efficient service from MFP. I don't often recommend, but feel confident referring them to other businesses."

★★★★★  
 "You would be hard pressed to find a company that has such high service delivery. Absolutely outstanding service from all involved, such a rare thing nowadays - THANK YOU! So very appreciated"

★★★★★  
 "MFP always go the extra mile for their clients! Always professional"

★★★★★  
 "I have been in IT for 20 years and have good experience with customer service and I have to give credit to MFP. One of the best service providers that I have ever come across."

★★★★★  
 "They are quick to respond, very professional and efficient at what they do."

★★★★★  
 "Finally, a Printer Rental Service provider on the market, without contest, by far the most cost effective, on-time service delivery provider, no waiting, no excuses."

★★★★★  
 "The Customer Service received from MFP is simply amazing."

★★★★★  
 "Impressed right from the start, from requesting a quote through to installation. Great back-end support and responsive communication, polite and knowledgeable technicians."

★★★★★  
 "MFP is one of the most helpful companies I have come across in this industry. Coming from our previous massive company that didn't care, MFP came in and swooped us off the floor."



Instagram



YouTube

LinkedIn

# Copiers & Printers:



*Annually recognised as one of the top dealers in Africa and also rated as the **best service department** in Southern Africa.*

*2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025*



# South African Market Share



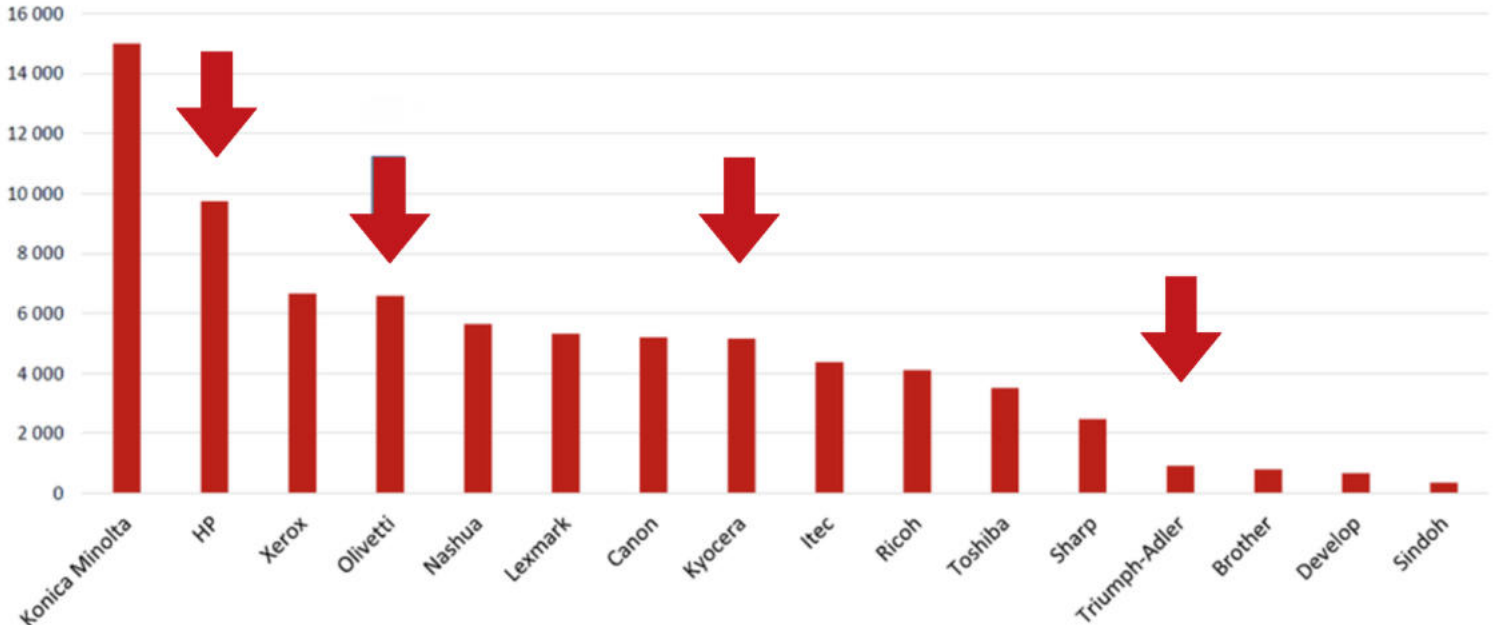
olivetti



KYOCERA



Triumph-Adler



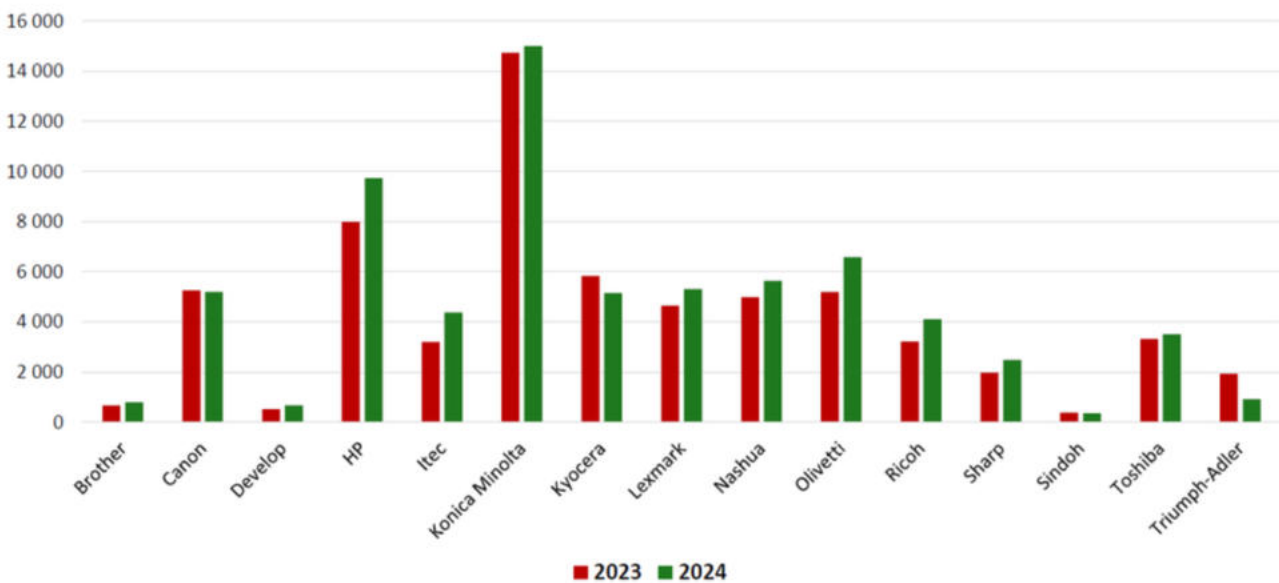
olivetti



KYOCERA



Triumph-Adler





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## **Olivetti 4023MF - A4**

- Copy, Print & Scan
- Up to 40 ppm - A4 - B/W
- 1 x 250 Sheet Papertray
- Duplex Scanner for 40 ppm models
- Network & USB Interface
- 5 Line LCD

## **Olivetti 5524MF - A4**



- Copy, Print & Scan
- 10.1" Wide Colour Touch Screen
- Up to 100 ppm A4 ppm, mono and colour
- Printing resolution: 1,200 x 1,200 dpi
- Duplex Scanner
- Network & USB Interface



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## **Olivetti 5001MF A4/A3**

### **Factory Demo**

- Copy, Print & Scan
- Up to 50 Ppm A3 Mono
- Printing Resolution: 1,200 x 1,200 dpi
- 10.1" Colour Touch-Screen Panel
- 4 GB Ram Memory
- 8 GB SSD Memory
- 4 x 500 Sheet Paper Trays



## KYOCERA PA4500x

- Up to 45 ppm in A4 in b/w
- A4 Only
- Compact design with full functionality
- Double-sided print as standard
- Low power consumption saves energy
- Low running costs and highly productive

## RISO SF5030

- Up to 130ppm
- A4 Only
- B/W Copy
- LCD Display
- Paper Weights: 46gsm to 157gsm
- Print Resolution: 300dpi x 600dpi
- Paper Capacity: 1000 Sheets

### **Optional Accessories:**

- Riso Desk



## olivetti MF3533 - A4

- Copy, Print & Scan in Colour
- Up to 33 A4 ppm, mono and colour
- Printing resolution: 1,200 x 1,200 dpi
- 7" Wide Colour Screen



## Olivetti MF259en - A3

- Copy, Print & Scan in Colour
- 10.1" Wide Colour Touch Screen
- Up to 25 A4 ppm, mono and colour
- Printing resolution: 1,200 x 1,200 dpi
- Duplex Scanner
- Network & USB Interface

## KYOCERA MZ250ci - A3

- Copy, Print & Scan in Colour
- 10.1" Wide Colour Touch Screen
- Up to 25 ppm A4, mono and colour
- Printing resolution: 1,200 x 1,200 dpi
- Duplex Scanner
- Network & USB Interface



## Olivetti MF659en - A3

- Copy, Print & Scan in Colour
- 10.1" Wide Colour Touch Screen
- Up to 55 A4 ppm, mono and colour
- Printing resolution: 1,200 x 1,800 dpi
- Duplex Scanner
- Network & USB Interface



## Print Monitoring and Control Cut the cost of printing

**PaperCut**  
Authorized  
Partner



### Key Features

- **Secure Print Release:** Prevents sensitive documents from being left unattended. Users must authenticate themselves at the printer (using a PIN, key fob, or ID card) before their document prints.
- **Find-Me Printing:** Allows you to send a document to a global queue and release it at any printer on the network, ensuring you never have to walk back to a jammed or busy machine.
- **Cost Allocation & Quotas:** Tracks printing by department or user, letting administrators set page limits or restrict color printing to cut down on expenses.
- **Device Agnostic:** Works across a variety of operating systems and integrates easily with any major printer and multifunction device (MFD) brand.
- **Scanning Integration:** Enables automated "one-click" scanning to cloud storage solutions like Google Drive, Dropbox, and Microsoft OneDrive. [1, 2, 3, 4, 5]

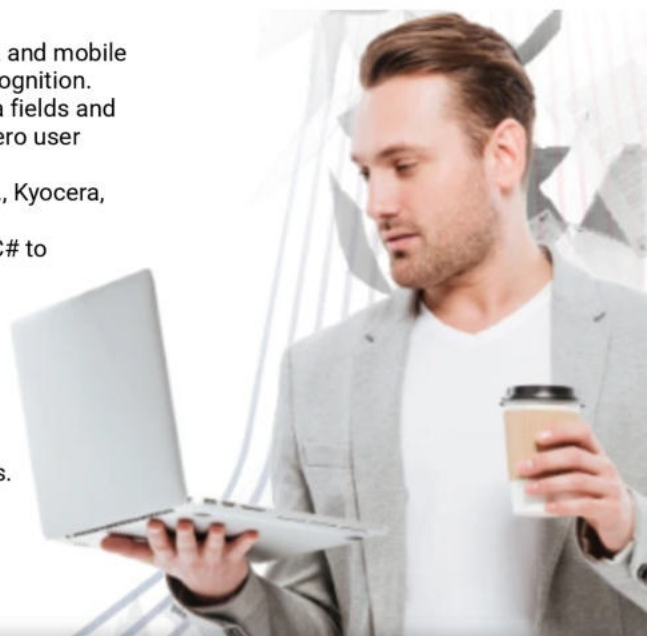
  
**scannervision**™

Eradicate human errors and inconsistencies.

Redefine your processes and get more with less.

### Key Features

- **Automated Data Capture:** Automatically extracts information from scans, emails, and mobile devices using Optical Character Recognition (OCR), OMR, and Barcode/MICR recognition.
- **Intelligent Indexing & Routing:** Uses database lookups to auto-populate metadata fields and enforces rules to route files into predefined network or cloud destinations with zero user intervention.
- **Wide Compatibility:** Works across most Multi-Function Printer (MFP) brands (e.g., Kyocera, Fujifilm) and desktop or browser-based clients.
- **Custom Scripting:** Includes a powerful script editor that utilizes PowerShell and C# to build highly scalable and custom document workflows.
- **Conditional Connectors:** Connects directly into enterprise back-end software (such as SharePoint, cloud platforms, and accounting tools like Xero) with conditions specifying exactly how and when to execute.
- **Enhanced Security:** Provides secure single sign-on (SSO), PDF electronic signatures, and robust encryption for network traffic and user data.
- **Forms & Zone Recognition:** Automatically recognizes document types and structured business forms to process them using the correct workflow templates.



## MFP'S CLOUD & ONSITE PBX'S

### ADVANCED FEATURES FOR SMARTER CONVERSATIONS

- Month to month PBX ( Cloud )
- BYOD – Bring Your Own Device (wide range of IP phones supported)
- Work from home, work from the office or from the beach in Zanzibar FREE number porting
- FREE interbranch calls
- FREE mobile App ( Android / IOS)
- FREE remote support
- No landline required – use your own internet



Yealink is a global brand that specializes in video conferencing, voice communications and collaboration solutions with best-in-class quality, innovative technology and user-friendly experience. As one of the best providers in more than 140 countries and regions, Yealink ranks No.1 in the global market share of SIP phone shipments





## Yealink T77 Switchboard

SA's most trusted and resilient PBX provider.

- Yealink HD Voice
- PoE support
- Up to 16 SIP accounts
- Dual-port Gigabit Ethernet
- USB headset and EHS support
- Wi-Fi via WF40/WF50

## Yealink T33G Desk IP Phone

- Yealink HD Voice
- PoE support
- Up to 4 SIP accounts
- Dual-port Gigabit Ethernet
- Support EHS Wireless Headset
- Unified Firmware



## Yealink W73P Cordless Phone

- High-performance SIP cordless phone system
- Up to 10 SIP accounts
- Quick charging: 10-min charge time for 2-hour talk time
- DECT Radio Coverage 50m Indoors
- DECT Radio Coverage 300m Outdoors

# CCTV



One of the most cost effective ways to provide security in the workplace is with CCTV Security or Video Surveillance Systems. The highly advanced technology of modern security cameras allow businesses to lower cost and risk by protecting their assets with continuous and seamless monitoring of their facilities. These relatively inexpensive cameras have in the most part replaced expensive security guards while increasing the reliability and accountability to near 100% by providing real time remote video surveillance.

Here are seven reasons why CCTV systems are crucial and extremely necessary for businesses today:

- Reduce Cost and Risk
- Prevent and Deter Crime
- Keep Your Employees Honest and Productive
- Encourage Good Behavior
- Prevent Safety Incidents
- Assist Law Enforcement





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## @hua TECHNOLOGY CCTV 16CH NVR

- Up to 4/8/16/32 Channel IP Camera Input
- Multiple Network Monitoring
- 4/8/16 channel Synchronous Real-Time Playback
- HDMI/VGA simultaneous video output
- Support 2 SATA HDDs up to 8TB

## @hua TECHNOLOGY 3MP IP Bullet Camera

- 3 Megapixel Progressive scan
- Dual-Stream Encoding
- Day/Night Vision
- 8mm - 12mm Varifocal Lens
- Multiple Network Monitoring
- PoE Supported



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**BEST  
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## @hua TECHNOLOGY 4MP Colour Dome Camera

- High Image Definition
- Built-in Lights, Illumination Distance: 30m
- Intelligent Detection
- Supports max. 256 GB Micro SD Card and Built-In Mic
- 12V DC/PoE Power Supply

# Connectivity Offering



MFP Business fibre, VoIP and data solutions provide businesses with high performance and reliable internet connectivity. Future-proof your business with our Quality-of-Service business fibre solutions that provide high capacity, symmetrical upload and download speeds and low latency with options for redundancy available.



## Computers



**ASUS** **MECER** **acer**

We Supply high-quality computers and office technology solutions designed to improve productivity and efficiency in the workplace. We offer a wide range of reliable desktop computers, laptops, accessories, and IT equipment tailored to meet the needs of businesses of all sizes.

With a focus on performance, affordability, and excellent customer service, we help offices stay connected, secure, and equipped with the latest technology to support daily operations and business growth.

## Networking

We install and supply high-quality computers, networking equipment, and office technology solutions designed to improve productivity and efficiency in the workplace. We provide reliable desktop computers, laptops, printers, servers, and networking systems, including routers, switches, and Wi-Fi solutions, tailored to meet the needs of businesses of all sizes.



## SOPHOS

### Firewall



## Security (IT)

Sophos firewalls offer advanced security features that combine powerful threat protection with easy management.

Sophos firewalls include real-time threat detection, ransomware protection, secure VPN access, web filtering, and application control to keep your business network safe and productive.

Their synchronized security technology allows the firewall to work together with endpoint devices for faster threat response and improved visibility across the network.

Sophos solutions are trusted by businesses worldwide for their reliability, user-friendly interface, and strong cybersecurity performance.

## Time & Attendance

A time and attendance system helps businesses accurately track employee working hours, improve productivity, and reduce payroll errors. It automates clock-in and clock-out processes, making attendance management faster, more reliable, and easier to monitor.

Features such as biometric access, fingerprint recognition, facial recognition, mobile check-ins, and real-time reporting help prevent time fraud and improve workplace accountability.

The system also simplifies leave management, overtime tracking, shift scheduling, and payroll integration, saving businesses time and administrative costs while improving overall workforce management.

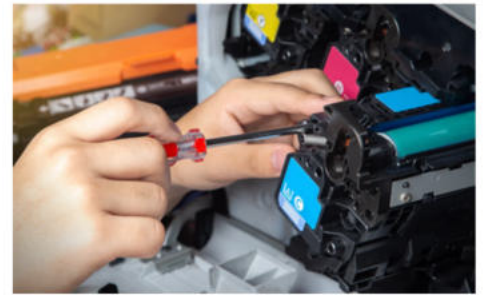


# Consumables



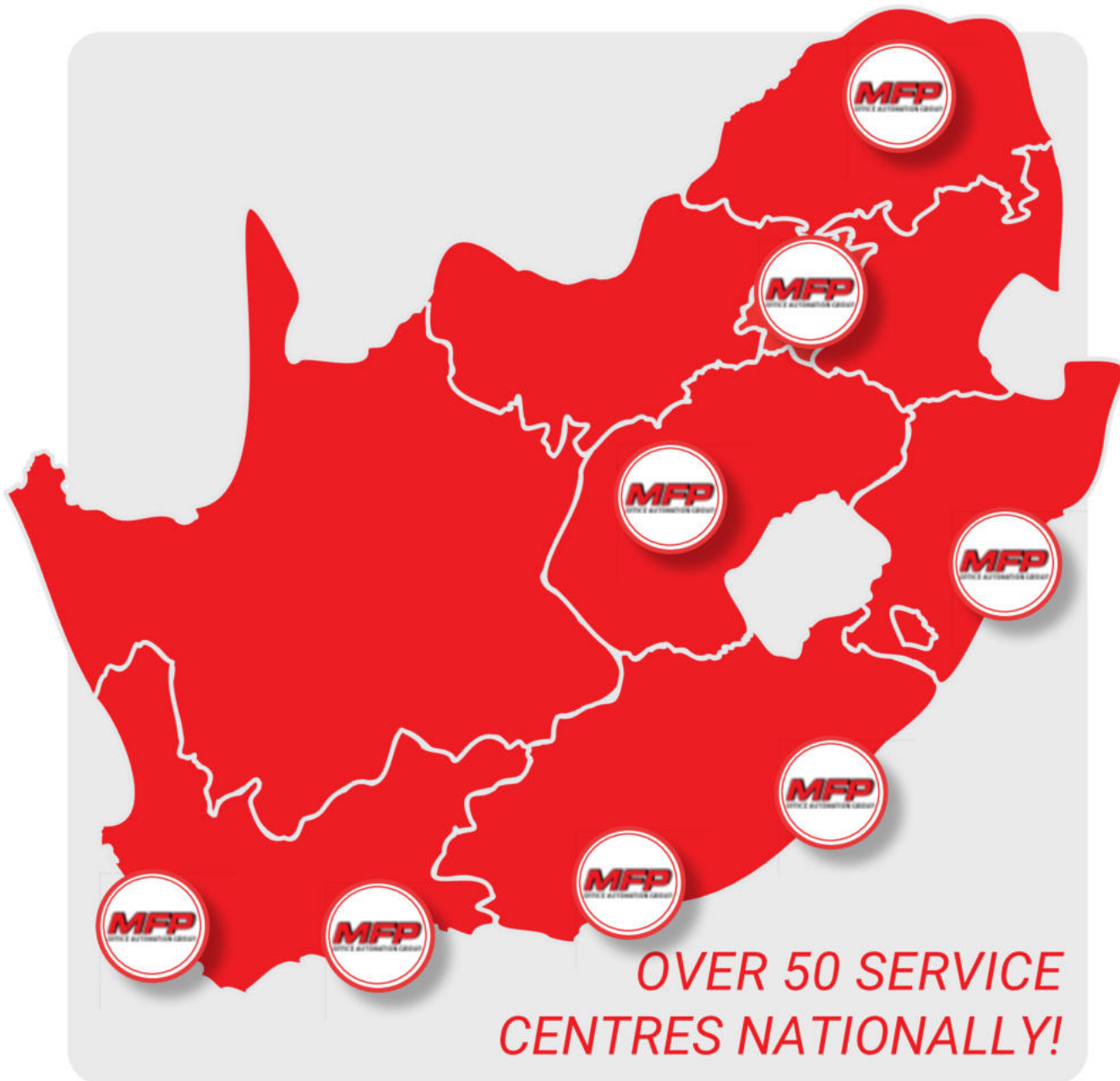
At MFP we offer a wide range of consumables from various brands like Olivetti, Kyocera, Konica Minolta, HP, Canon, Lexmark and Samsung. We offer Original and if your office is on budget, we can give you choice with the compatible approved compatible toner at a price that suits your budget and offer delivery to your door!

We also offer a wide range of quality paper with brands like Mondi that is well suited for your printer at competitive pricing. Call our Offices today to hear how we can help you save on your current paper and consumable costs.





## National Service Footprint





***YOU'VE TRIED THE REST, NOW PUT US TO THE TEST***

**WESTERN CAPE**  
Head Office:

Unit 12, Blaauwberg Industrial,  
Milnerton,  
Cape Town, 7441

Tel: 021 565 0565

**WESTERN CAPE**  
Distribution Centre:

1 Foundry Street,  
George Industria,  
George, 6529

Tel: 044 250 0011

**GAUTENG**  
Distribution Centre:

Three Seasons Office Park -  
Block A, 7 Spring Street,  
Sandton, 2191

Tel: 010 555 0565

**FREE STATE**  
Distribution Centre:

14 Hoogenhout Street,  
Langenhoven Park,  
Bloemfontein, 9301

Tel: 051 555 0129

**EASTERN CAPE**  
Distribution Centre:

19 Bonza Bay Road,  
Beacon Bay,  
East London, 5241

Tel: 043 555 0129

**EASTERN CAPE**  
Distribution Centre:

29 6th Avenue,  
Walmer,  
Gqeberha, 6070

Tel: 041 250 0060

**KWAZULU NATAL**  
Distribution Centre:

2 Corobrik Road, Riverhorse  
Valley Business Estate,  
Durban, 4017

Tel: 031 555 0565

**MPUMALANGA**  
Distribution Centre:

5 Michelle Street,  
N1 Industrial Park  
Polokwane, 0713

Tel: 013 250 0011



Instagram



**National Call Center:**  
**0861 333 234**